



Dear Customers,

We are in unprecedented times here in our great nation, state, and city. Highland Electric has been serving our community since 1965 and we are ready to serve the needs of our customers and team members while doing our best to protect the needs of the community at large. Safety is a high priority at Highland Electric every day.

Highland Electric provides a vital role in maintaining the health and safety of our community. Therefore, we will remain open during this time of social distancing.

If you need service, please call our main line at 651-690-1551. We are open our regular service hours of 8am-4pm. You can also e-mail our office at info@highland-electric.com.

We are following the cleaning protocols recommended by the CDC and state agencies. Any team members that have a fever, are showing signs of sickness, or who have been know to be exposed and not protected will not be sent to customers homes and will remain at home.

Service Call Precautions

We are open and running service calls to homes. We want to make sure we keep our customers safe and comfortable at home. We also need to take caution and protect our Electricians and make sure they stay healthy as well. When you call in, our office staff will be asking if anyone in the home has a fever, been diagnosed or had exposure to the virus. We need to know so that we can be proactive with our Electricians response and level of protection.

Maintenance Calls

We will be running maintenance calls during this time. If you are scheduled already, we plan to come but you are welcome to reschedule, please let us know. We will call before coming and go over any precautions that we need to discuss.

Measures we are taking to keep our team safe

We intend to limit our time in groups as we have canceled all group meetings until further notice. Technicians already work in isolation for most of the day and are not exposed to large groups during work. We will be limiting face to face interaction between our office team members and field team members.

Thank you!

We greatly appreciate our customers and Electricians at Highland Electric. We understand the value of trying to reduce the spread of this virus. We are confident that we will be able to handle this situation and return to normal as quickly as possible.

